

Chapter 55 Maintaining Social Stability and Security

We will properly handle problems among the people according to new circumstances, strengthen crime prevention and control, and develop a smart, comprehensive, and multifaceted web for public safety.

Section 1 Improving Integrated Mechanisms for Addressing Social Problems

We will carry on and develop the Fengqiao model in the new era, and put in place integrated mechanisms for addressing social problems to manage issues at the source, review and resolve disputes, and handle emergencies. We will maintain open and standardized channels for hearing people's concerns, for harmonizing their interests, and for protecting their rights and interests, and improve joint working systems for conducting person-to-person, administrative, and judicial mediation. We will improve mechanisms for resolving conflicts and disputes through diverse approaches, and make the most of methods such as mediation, arbitration, administrative adjudication, administrative reconsideration, and litigation in preventing and resolving social problems. We will improve the public complaint system with a view to settling reasonable claims promptly and on the spot in accordance with the law. We will refine mechanisms for responding to risks of social problems in a coordinated manner. We will improve the public psychological and counseling services system as well as crisis intervention mechanisms.

Section 2

Modernizing Crime Prevention and Control Systems

We will remain committed to integrating the efforts of law enforcement agencies and the public and following a collective approach to law enforcement. We will make crime prevention and control initiatives more smart, comprehensive, law-based, and professional, develop working mechanisms for addressing problems, coordinating relevant initiatives, and maintaining social order through joint efforts, and further improve the crime prevention and control system. We will continue to carry out the people's war against drugs and the fight against terrorism to the best of our ability, make activities aimed at rooting out organized crime regular practice, crack down on illegal and criminal activities of all kinds, and enhance our capacity to clamp down on new types of cybercrime as well as transnational and trans-regional crime. We will continue to integrate efforts to crack down on crime with efforts to prevent it, counter crime through a holistic approach, bolster efforts to identify and rectify problems in regions with outstanding public security issues, and improve corresponding mechanisms of coordination. We will push forward the development of a smart big data platform for policing. We will improve mechanisms of supervision and constraint on the exercise of law enforcement and judicial power, and refine mechanisms for protecting the rights and interests of law enforcement and judicial personnel. We will build prevention and control systems for protecting our country's security at borders and ports of entry. We will deepen pragmatic cooperation on international law enforcement and security.